

---

## The Technical Assistance Program (TAP)

TAP is a non-regulatory service of the Department of Natural Resources. Our mission is to provide information, assistance, education and training to small business owners, farmers, local governments and the general public on how to control or reduce pollution. We also help people go beyond the minimum regulatory requirements to include environmental considerations as a central part of their planning and operations. We do this by providing technical and managerial assistance, financial planning assistance and other kinds of help, training and information.

## The Document Distribution/ Information Service Unit

TAP's document distribution / information service unit provides Missouri citizens a direct link with the Department of Natural Resources' Division of Environmental Quality (DEQ). The document distribution service gives access to the wealth of information available in the agency. The toll-free telephone number gives individuals prompt access to professionals who can respond to questions or concerns pertaining to the quality of Missouri's environment.

---

---

## Our Services Feature

### Information

- TAP can provide you with the division's current publications and materials. Orders are processed promptly upon product availability.
- TAP provides public access to DEQ publications through the internet. They may be reviewed, downloaded or ordered from the program's home page at <http://www.dnr.state.mo.us/deq/tap/hometap.htm>
- The DEQ toll-free service is available Monday through Friday, 8 a.m. to 5 p.m. except for state and national holidays. Operators will ensure that you are put in contact with an environmental professional capable of meeting your needs.
- TAP publishes a quarterly newsletter titled *TAP Into DNR* that informs readers about environmental quality issues and helps business owners, farmers, local governments and the general public control or prevent pollution.

---

## Assistance

- Directing callers on the toll-free line to the appropriate sources for technical assistance
- Serve as a clearinghouse for DEQ technical bulletins, fact sheets, brochures, handbooks and other printed documents
- Distributing Environmental Education material to teachers and community leader volunteers
- Distributing a variety of DEQ videos

## Publication categories

- Air Pollution Control
  - Environmental Education
  - Environmental Services
  - General Environmental Information
  - Hazardous Waste
  - Land Reclamation
  - Pollution Prevention
  - Public Drinking Water
  - Soil & Water Conservation
  - Solid Waste Management
-

- Technical Assistance
- Water Pollution Control

If you would like a free copy of the available DEQ publications, please call our toll-free number, FAX us or visit us on the internet.

**Missouri Department of  
Natural Resources**

**Technical Assistance  
Program**

P.O. Box 176  
Jefferson City, MO 65102  
Phone: (573) 526-6627 or  
(800) 361-4827  
Fax: (573) 526-5808

Home Page:  
<http://www.dnr.state.mo.us/deq/tap/hometap.htm>

E-mail:  
[tap@mail.dnr.state.mo.us](mailto:tap@mail.dnr.state.mo.us)

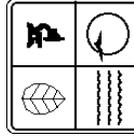


PUB002025

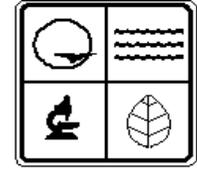


Recycled Paper

03/2000



Missouri Department of Natural Resources  
Technical Assistance Program  
P.O. Box 176  
Jefferson City, MO 65102-0176



Missouri Department of  
Natural Resources

Document  
Distribution  
and  
Information  
Service Unit

Technical Assistance  
Program